



OUR LADY COLLEGE OF EDUCATION

(A Christian Minority Institution)

(Approved by NCTE (1) M.Ed. - F.No.SRC / NCTE / TN / APSO6241 / M.Ed. / 392nd / 2020 / 121887

(2) B.Ed. - F.No. SRC / NCTE / TN / APSO 3023 / B.Ed. / 392nd / 2020 / 121878

NAAC Accredited with "B" Grade (CGPA of 2.89)

Our Lady Nagar, Maduravoyal, Chennai - 600 095. Phone. 044-2378 0899

Key Indicator

5.1 Student Support

Metric No. 5.1.3

Guideline regarding Grievance, Grievance committee, Grievance Awareness program online/offline feedback

Samples of Grievance submitted offline



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5.1.3 Samples of Grievance submitted offline

Sl. No	Date	Grievance Received	Action Taken
1.	06.06.2020	Requested to increase the break time	Changed the period timing
2.	25.03.2021	Extra time for submitting the Assignments	Given extra time
3.	10.04.2021	Requested more number of reference books Asked more coaching classes for TET Preparation	Increased more books Conducted extra classes
4.	18.06.2020	Requested extra library period	Given extra period for library
5.	10.07.2020	Requested drinking water facility more	Increased more number of drinking water facility
6.	10.12.2020	Requested more cultural programs	Discussed to have more cultural activity
7.	8.01.2021	Requested canteen facility	Discussed to have canteen facility
8.	12.03.2021	Requested to have Xerox facility	Discussed to arrange Xerox facility


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